

Subscriptions

Lifesize®



We believe every person and every conference room in your organization deserves to be video-enabled with the best communication tool available — Lifesize!

The benefits of giving everyone and every room in your organization a Lifesize account are enormous. For employees, everyone is in the shared directory, not just a select group of people. You're all connected at all times, making collaboration quick and easy and boosting productivity. For admins, there's no need to allocate and track individual utilization — we handle it!

With our flexible subscriptions, you can add the optional features you want, like more permanent meeting rooms, Microsoft® Integrations, Lifesize Record and Share — our recording and sharing solution — and many more. You can also add Lifesize Extreme Support, which provides a dedicated Customer Obsession Team, a financially backed service level agreement and 24x7x365 support.

Best of all, you can purchase a multiyear subscription now, saving you money and giving you price protection.



Small Account

included features

- Unlimited One-time meetings
- 10 Permanent meeting rooms
- Calls between 25 sites
- Everyday collaboration features

Customize your subscription with the additional features you need

Medium Account

included features

- Unlimited One-time meetings
- 25 Permanent meeting rooms
- Calls between 50 sites
- Single sign-on
- Everyday collaboration features

Customize your subscription with the additional features you need

Large Account

included features

- Unlimited One-time meetings
- 50 Permanent meeting rooms
- Calls between 100 sites
- Single sign-on
- Microsoft Integrations
- Lifesize Extreme Support
- Everyday collaboration features

Customize your subscription with the additional features you need

1. Accounts with users and features

What's included in each subscription	Small Account	Medium Account	Large Account
One-time meetings	Unlimited	Unlimited	Unlimited
Permanent meeting rooms	10	25	50
Maximum size for group video calls	25 sites	50 sites	100 sites
Users included	50	250	500
SSO (Single sign-on)		✓	✓
Microsoft Integrations			✓
Lifesize Extreme Support			✓

2. Customize your subscription with the additional features you need

- Calls between 50 sites
- Calls between 100 sites
- Calls between 300 sites
- Additional users
- Additional permanent meeting rooms
- Audio conferencing
- Lifesize Extreme Support
- Lifesize Record and Share
- Lifesize Live Stream
- Microsoft Integrations
- Single sign-on (SSO)

3. Device Software Subscription

With a Device Software Subscription, you can easily pair your conference room system to our Lifesize cloud-based service to experience a whole new level of connectivity. The Device Software Subscription for each purchased device includes:

Pairing to Lifesize Cloud-Based Service

- Centralized device management
- System and status reporting
- Real-time alerts and health monitoring (Lifesize® Icon™ only)
- Customization of Lifesize® Phone™ HD (Lifesize Icon only)
- Automatic directory synchronization
- Calendar integration (Lifesize Icon only)
- NAT/Firewall traversal
- Click-to-call dialing
- Presence-enabled directory
- Guest calling

Help Desk Support¹

- Phone
- Email
- Live Chat
- Web
- Lifesize Community

Automatic Software Updates

Access to the latest software updates and enhancements

Hardware Advanced Replacement²

Expedited shipment of a product replacement should an incident require it

Note:

¹The Help Desk Support level for your Lifesize conference room system under an active DSS contract and paired to the Lifesize service can improve based on the Lifesize subscription you add.

²Please refer to the Hardware End User License Agreement available at www.lifesize.com/en/company/legal-notices for additional information concerning Lifesize's warranty for hardware products.

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